NORIS Solutions for Marine Automation
For more than 90 years NORIS has been a leading specialist in the field of instrumentation and automation technology. We develop, produce and sell custom-made products and solutions for monitoring and controlling of ship’s propulsion machinery and their auxiliaries. Benefit from our experience and our wide range of products stretching from sensors, devices for signal processing and visualisation right up to complex automation systems. We supply everything from one source.

Future-proof operation thanks to state-of-the-art technology

Maintenance and spare part availability for more than 15 years after official product line termination

Extensive customer support provided by our service hotline as well as service and maintenance contracts to ensure continuous operability of your equipment

Fast and easy servicing thanks to pre-engineered components

One-to-one replacement of existing automation components and integration of additional functions

"Plug-and-play" replacement solutions available for many existing NORIS products

All NORIS RETROFIT solutions offer a high „Return on Investment“

Screen capture of the diagram with various components and systems labeled.
An overview of our services

As an experienced manufacturer of devices and systems for measuring and automation technology, not only are we experts on which components and system parts are subject to particularly high levels of stress, but we are also ideally placed to know what really matters in our field.

There is a continual stream of new guidelines to be adhered to; standards have to be met; operating costs reduced; service and maintenance costs kept to a minimum; and downtimes avoided.

In an ideal world, service work would not be necessary at all. Since the real world is different, a response that’s fast, simple and comprehensive is required when service work does come up – and what is more, it has to be one that doesn’t compromise on quality. That’s how to deliver the highest level of service. And it’s exactly the method we’ve been using to inspire our customers over several decades.

We are there for you through the entire life cycle of our products

Customer support and service at a glance

Support
- Hotline and personal support
- Technical consulting
- Web support

Repairs
- In-house repair service
- On-site repairs
- Exchange service

Spare parts
- Intelligent spare parts logistics
- Spare parts packages
- RETROFIT solutions

Customer service
- Installation
- Commissioning
- Inspection
- Maintenance
- On-site repairs
- Updating, Upgrading and RETROFIT

Training
- Commissioning
- Operation and application
- Professional service
- Engineering